

Team Initiated Problem Solving (TIPS) and Precision Problem Statements

Part 2 of 2

Drilling Down with Data

Minnesota PBIS Institute - 2013
Phil Sievers, MDE PBIS Leadership Team
Patrick Smith, Osseo Public Schools

Overview

- Drilling Down from Primary to Precise Problem statements
- Simulations...SWIS Demo School
- Generating Team Solutions
- Local team experience/application
- Question/Answers

Identification of Problem (for example...)

- Our average Major ODRs per school day per month are higher than national average for a school of our enrollment size
- Our average ODRs per school day per month are higher this year than for corresponding months of previous year
- Our average ODRs per school day per month are showing an increasing trend
- Faculty, parents, and students say our ODR levels are too high

Problem Statements

- Ultimately, you want to write a “problem statement” that precisely specifies the problem you identified
- The more **Ws** (what, when, where, who... why) you incorporate into the problem statement, the more precise the problem statement will be
- The more precise the problem statement, the easier it will be to generate a solution that “fits” the problem

Which Statement Is More Precise?

| | |
|--|--|
| 1a. Too many ODRs | 1b. Total of 22 aggression ODRs on playground last month; twice as many as last year & showing increasing trend this year; occurring during first recess; 15 different students involved; aggression appears to provide peer attention, and resolve unclear playground rules |
| 2a. Behavior in cafeteria is uncivil and unsafe. | 2b. Verbal threats and gender harassment in the cafeteria are increasing; 80% of events are from 4 students during second lunch; We are unclear what is maintaining these behaviors. |
| 3a. Hallway noise is unbearable. | 3b. |
| 4a. The number of ODRs per day has increased by 20% each month since school started. | 4b. |

Which Statement Is More Precise?

| | |
|--|--|
| 1a. Too many ODRs | 1b. Too many instances of disrespect |
| 2a. Too many ODRs between 1:00pm and 1:30pm | 2b. Too many ODRs in the afternoon |
| 3a. Too many ODRs occurring outside the classrooms | 3b. Too many ODRs on the playground |
| 4a. 25% of students have at least 2 ODRs | 4b. Many students are experiencing ODRs |
| 5a. Too many ODRs on the playground | 5b. Total of 12 aggression ODRs on playground last month; twice as many as last year & showing increasing trend this year; occurring during first recess; 8 different students involved; aggression appears to provide peer attention. |

More Precision Is Required to Solve the Identified Problem

1. Define problem by identifying **What** problem behaviors are involved in ODRs
2. Clarify problem by identifying
 - When** ODRs are occurring (time of day)
 - Where** ODRs are occurring (location)
 - Who** is engaging in problem behaviors that result in ODRs
 - Why** are problem behaviors continuing to occur

Drilling Down from Primary to Precise Problem Statements in SWIS...the process

1. Identify Primary Problem Statement or Problem Area
2. Isolate 1-2 problem “factors” to drill down.
3. Generate a Custom Graph that isolates the above 1-2 factor(s) and identifies an additional factor.
4. Modify the Custom Graph in order to “drill-down” to a precise problem statement.
5. Report Options (basic and/or advanced) to gather more information.
6. Generate a Custom Report that shows all the referral information based on the factors identified.

Drilling Down in the ODR data ...

| Question | SWIS Custom Graph |
|--|-----------------------------------|
| Who is most likely to be involved? | <i>Student/Grade</i> |
| What is the Problem Behavior of concern? | <i>Problem behavior</i> |
| When is the problem behavior <u>most likely</u> to occur? | <i>Time</i> |
| Where is the problem <u>most likely</u> to occur? | <i>Location</i> |
| Why do we believe the behavior continues to occur? | <i>Motivation/Admin. Decision</i> |
| <i>(Optional)</i> What other factors do we believe may be impacting this problem? | |
| <i>(Optional)</i> How often is the behavior occurring? | |

Simulations...SWIS Demo School (Handout)



**Drilling Down from Primary to Precise
Problem Statements in SWIS**

SWIS Custom Graphs and Reports

Team Solutions – Basic Strategies

Prevent - Remove or alter “trigger” for problem behavior

Define & Teach - Define behavioral expectations; provide demonstration/instruction in expected behavior (alternative to problem behavior)

Reward/reinforce - The expected/alternative behavior when it occurs; prompt for it, as necessary

Withhold reward/reinforcement - For the problem behavior, if possible (“Extinction”)

Corrective consequences - Use non-rewarding/non-reinforcing consequences when problem behavior occurs

Safety - Although not a “solution strategy,” **Safety** may need to be considered (i.e., procedures that may be required to decrease likelihood of injuries or property damage)

Team Solutions

Hypothesis:

| | |
|------------------------|--|
| Prevent “Trigger” | |
| Define & Teach | |
| Reward/Reinforce | |
| Withhold Reward | |
| Corrective consequence | |
| Safety | |

Example...Precise Problem Statement

- The sixth graders are disruptive & use inappropriate language in the cafeteria between 11:30 AM and 12:00 PM to get peer attention.

Example...Team Solution

Hypothesis - cafeteria overcrowded; 6th graders with insufficient instruction in cafeteria expectations; attention from adults and peers rewarding disruption

| | |
|------------------------|--|
| Prevent “Trigger” | Change lunch schedule so fewer students are eating between 11:30 AM & 12:00 PM? |
| Define & Teach | Focus on 6 th graders; define cafeteria expectations; develop and post expectation signage in cafeteria; demonstrate/teach expectations in class periods occurring just prior to lunch |
| Reward/Reinforce | Set up “Friday 5” (extra 5 mins. of lunch time on Friday, if no ODRs occur in cafeteria during lunch time) |
| Withhold Reward | Ensure staff don’t argue back and forth with student if instance of disruption occurs (may be an inadvertent reward); remind students that paying attention to a disruptive student can mess up Friday 5 |
| Corrective consequence | Ensure active supervision during lunch (add one supervisor between 11:30 AM and 12:00 PM?); ensure quick corrective consequence, per our handbook |
| Safety | |

Local team experience/application

- Team data review practices
- Team decision making processes
- Team solutions

Basswood Elementary

- 1,030 students
- Grades K-6
- Osseo Area Schools, Maple Grove
- Entering Cohort 9A PBIS Training 2013-14
- Implemented many components of PBIS 2012-13 (recognition program, school wide expectations, New ODR, SWIS, etc.)
- All district elementary schools using SWIS 2013-14
- Universal ODR and tiered behavior system





Reports

- Quick Big 5
- Average Referrals Per Day Per Month
- Referrals By Problem Behavior
- Referrals By Location
- Referrals By Time
- Referrals By Student
- Other Reports
 - Custom Report
 - Custom Graph
 - Individual Student Report
 - Suspension/Expulsion Report
 - School Ethnicity Report
 - School Ethnicity Suspension/Expulsion Report
 - Triangle Report
 - Year End Report
 - Referrals by Staff
 - Student & Staff Lists

Data Entry

- School Information
- Enrollment & School Days Per Month
- Staff Information Menu
 - Add/Revise Staff
 - Display Staff Status
 - Merge Staff
- Student Information Menu
 - Add/Revise Student
 - Display Student Status
 - Merge Student
- Referral Information Menu
 - Add/Revise Referral
 - Find Referral

SWIS Team

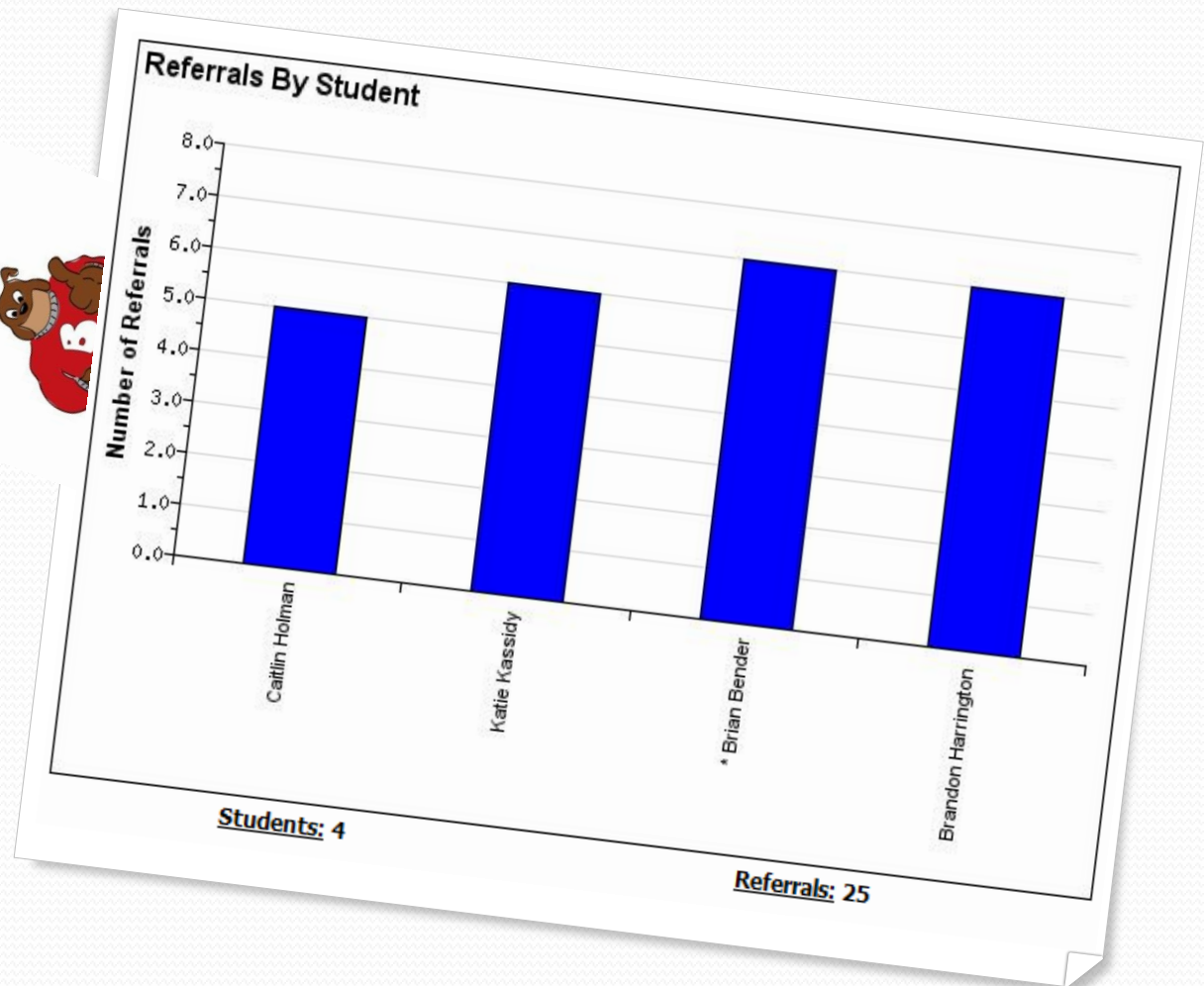
Trained to use
SWIS.

Ability to input
data, review data,
and generate
reports.

Student Services Team

Focuses on individual student needs.

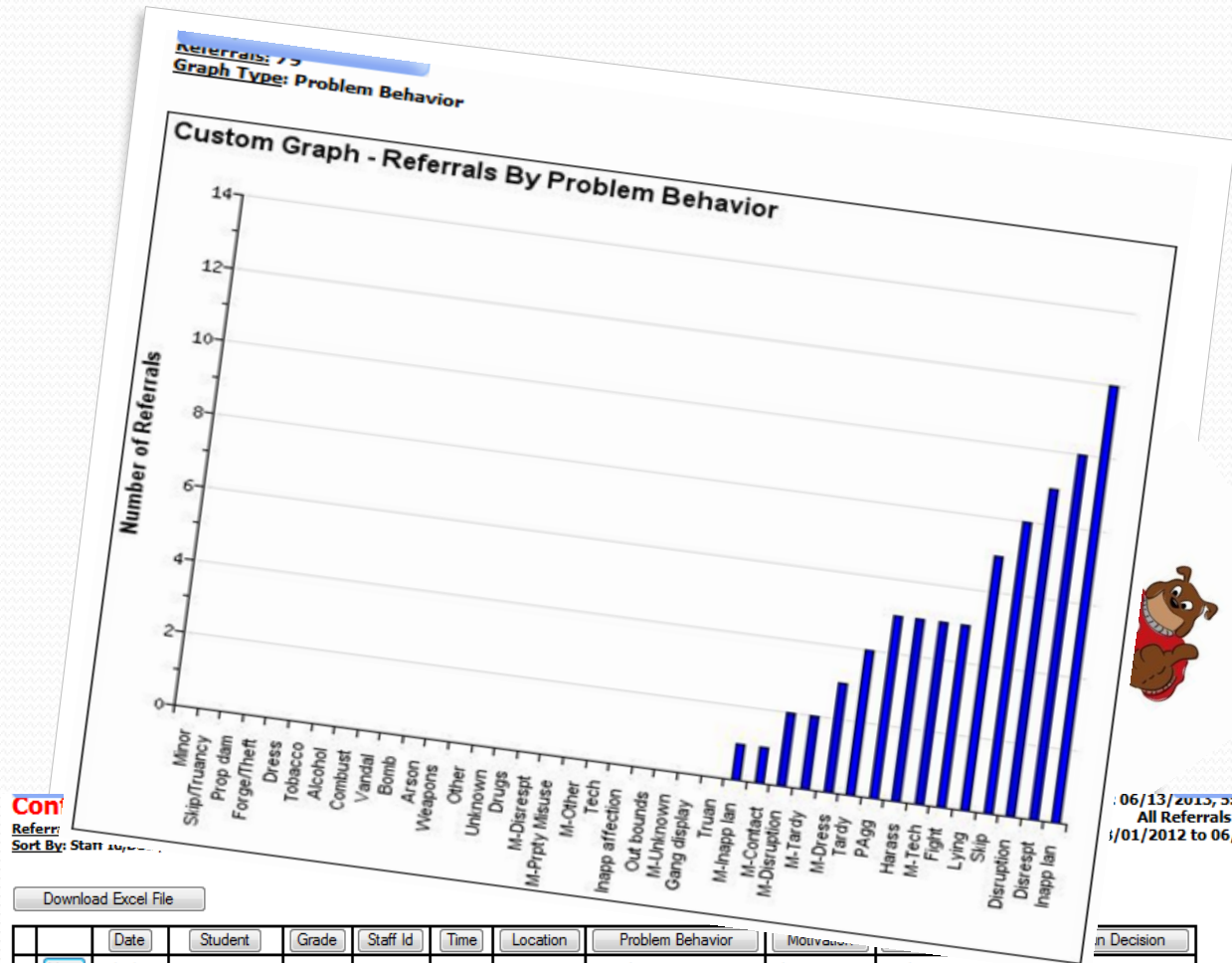
Works with classroom teachers and other staff to provide interventions.



Climate Team

Reviews Quick Big Five monthly.

Reviews grade level data with grade level teams.



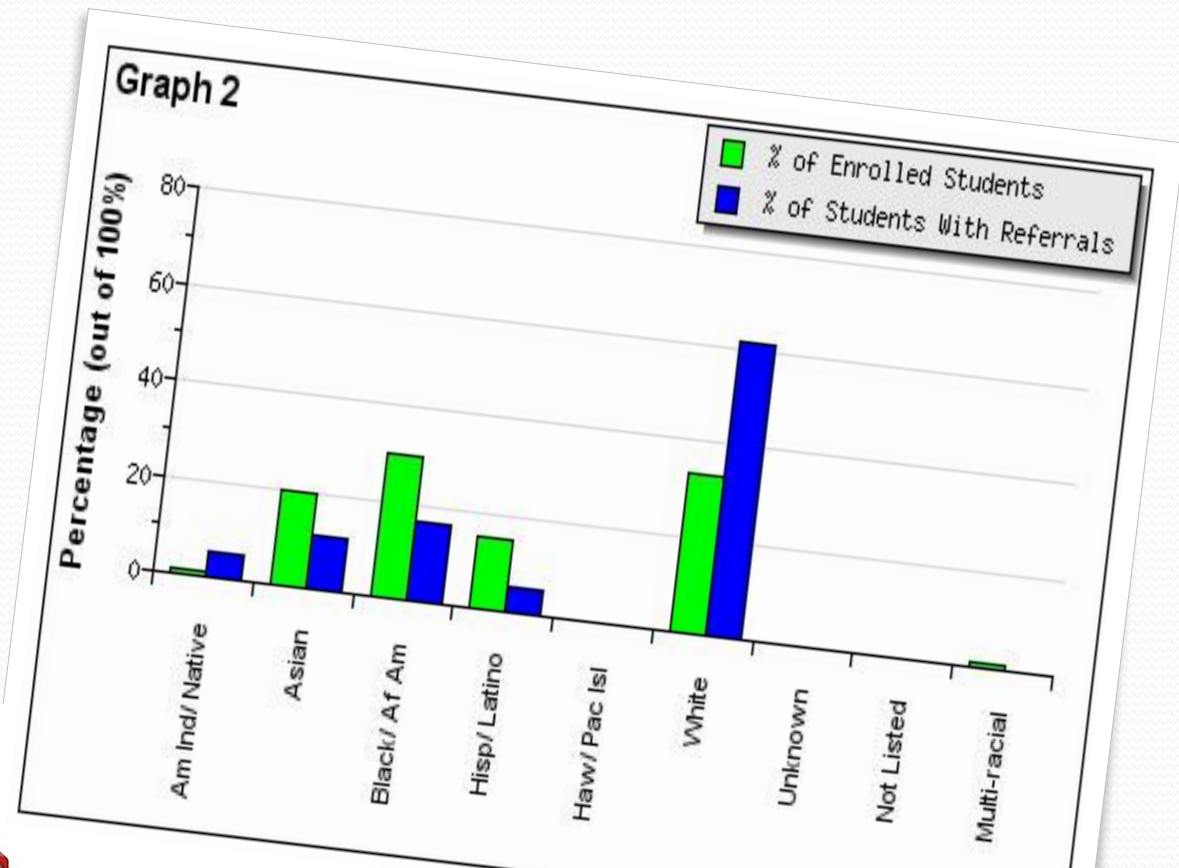
06/13/2013, 5:34:25 PM
All Referrals & Minors
1/01/2012 to 06/13/2013

| | Date | Student | Grade | Staff Id | Time | Location | Problem Behavior | Motivation | Staff | Parent Decision |
|----|---------------------------------|--------------------------------|-------|----------|---------|----------|------------------|------------|---------|-----------------|
| 1 | View 01/21/2013 | Jerome Saxton | 6 | 1950 | 1:15:PM | Common | M-Tech | Ob p attn | Teacher | |
| 2 | View 04/13/2013 | Jimmy Roberts | 6 | 1955 | 8:45:AM | Common | Inapp lan | Ob a attn | Staff | Parent |
| 3 | View 02/01/2013 | Anya Laramie | 6 | 1955 | 1:45:PM | Gym | PAgg | Ob p attn | Peers | Office |
| 4 | View 09/28/2012 | Chris Black | 6 | 1955 | 10:15AM | Hall | Inapp lan | Avoid task | Peers | Detent |
| 5 | View 11/19/2012 | Sara Milton | 6 | 1956 | 1:15:PM | Bathrm | Inapp lan | Ob p attn | Peers | Office |
| 6 | View 10/23/2012 | Hailey Poulter | 6 | 1956 | 1:30:PM | Hall | M-Inapp lan | Ob p attn | Peers | Detent |
| 7 | View 09/24/2012 | Rannie Deurman | 6 | 1956 | 10:45AM | Gym | Lying | DK | Peers | Office |
| 8 | View 02/13/2013 | Theresa Barker | 6 | 1959 | 8:15:AM | Bathrm | M-Dress | Ob p attn | Teacher | Loss priv |
| 9 | View 05/10/2013 | Ally Viera | 6 | 1961 | 2:00:PM | Class | Tardy | Avoid p | None | Office |
| 10 | View 11/17/2012 | Hannah Donner | 6 | 1961 | 9:45:AM | Gym | Lying | Ob itm | Peers | Loss priv |

Cultural Responsive Team

Analyzes
ethnicity/cultural
data monthly.

Use School
Ethnicity Report

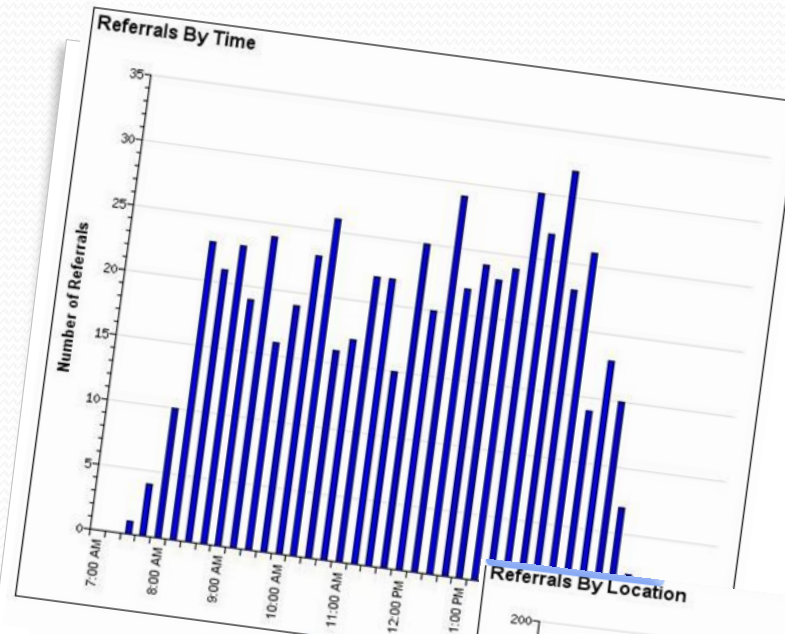


| | Number of Enrolled Students | Number of Students With Referrals | Percentage of Enrolled Students | Percentage of Students With Referrals |
|----------------|-----------------------------|-----------------------------------|---------------------------------|---------------------------------------|
| Am Ind/ Native | 10 | 1 | 1.00 % | 5.56 % |
| Asian | 200 | 2 | 20.00 % | 11.11 % |
| Black/ Af Am | 300 | 3 | 30.00 % | 16.67 % |
| Hisp/ Latino | 150 | 1 | 15.00 % | 5.56 % |
| Haw/ Pac Isl | 0 | 0 | 0.00 % | 0.00 % |
| White | 330 | 11 | 33.00 % | 61.11 % |
| Unknown | 0 | 0 | 0.00 % | 0.00 % |
| Not Listed | 0 | 0 | 0.00 % | 0.00 % |
| Multi-racial | 10 | 0 | 1.00 % | 0.00 % |
| Totals | 1000 | 18 | 100.00 % | 100.00 % |

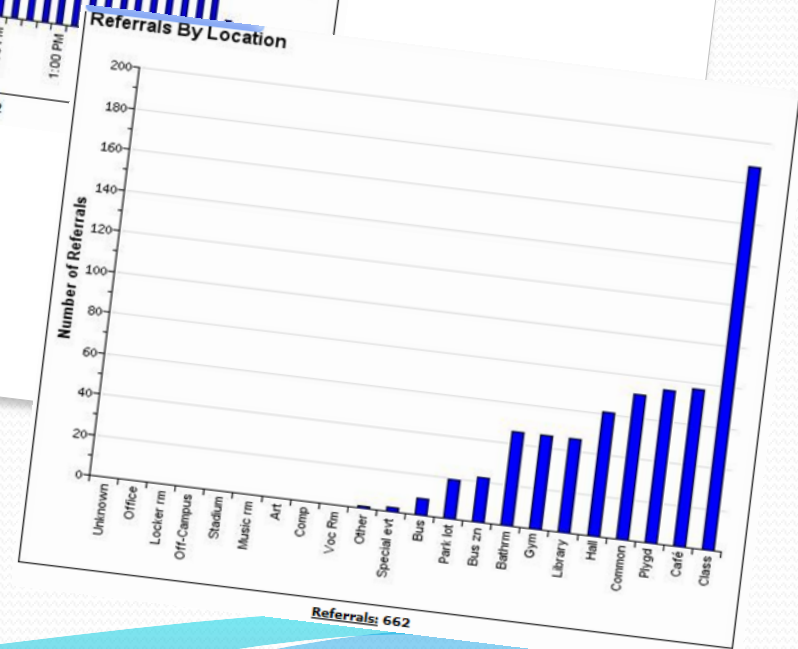
Supervisory ESPs

Review Quick Big
Five Data monthly.

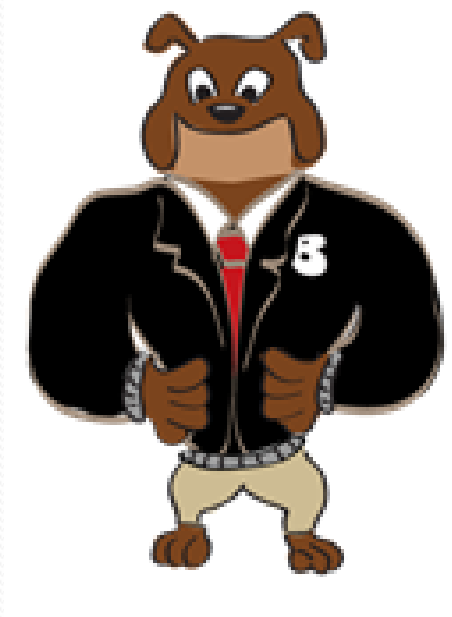
Focus on
playground and
lunch room data.



Referrals: 662



Referrals: 662



Questions?